



Cairn Cancellation and Refund Policy

Away at the Lake

Summer 2021

I understand that all registrations must be accompanied by full payment or a \$100.00 deposit, with full payment due no later than 1 week before the start of my booking.

All changes to bookings (dates, number of participants) may be done at no cost, subject to availability, up to two weeks prior to the beginning of the booking. Cancellations made up to two weeks before the beginning of the booking will result in a full refund less the \$100.00 deposit (administrative fee). Cancellations made within two week of the booking, unless accompanied by a medical certificate, will not result in a refund of any amount. Refunds will not be issued in instances where a participant is removed from the program at the choice or request of the participant or participant's parent(s)/guardian(s), or is asked to leave for a breach of conditions of enrollment or contravention of Cairn guidelines.

Should you or someone in your household develop COVID-19 symptoms during your stay you will be required to leave the site and follow public health directives. In this case, a pro-rated refund will be provided to the participant/household that is required to leave.

Refunds will not be issued for poor weather.

The Cairn Family of Camps reserves the right to cancel programs at any point due to inadequate registration or any reason that prohibits the safe running of programs.