

Dear Friends,

I'm writing today to provide an update to you, as someone who is currently registered for the summer of 2020 at Cairn. Below you will find an update as to the summer of 2020 as well as our revised cancellation policy.

Summer 2020 Update

Currently, Cairn has suspended all onsite programs and will continue to do so until guided by the Simcoe Muskoka District Health Unit. This means that, along with the rest of Ontario, our plans for the summer are not certain. The Cairn Board is meeting regularly to monitor the situation and we continue to work with the Ontario Camps Association, the Presbyterian Church in Canada, and the Simcoe Muskoka District Health Unit to ensure that all decisions are made with the utmost regard for the safety and wellbeing of our community.

We will be communicating a final decision about what the summer of 2020 will look like by May 27th at the latest.

Revised Cancellation Policy

We know that some families need to make decisions earlier and we understand that our world has changed since you registered your camper for the season. With this in mind, we have adapted Cairn's cancellation policy in light of the unprecedented circumstances of COVID-19. This policy is in effect whether the summer program is cancelled or families choose to cancel their existing registrations.

Our refund policy provides all families with 3 options:

1. Full Refund – We know that many families are struggling financially during this crisis. If you require a refund it will be provided via your original method of payment.
2. Credit – We are happy to give a credit to families for the amount that has already been paid. This credit may be transferred to 2021 or split evenly between the 2021 and 2022 seasons. The credit may be used by any member of a family for any Glen Mhor or Iona camp session, or for any onsite retreat. This is helpful to camp as it allows us to have cashflow at the present time and reduces banking costs.
3. Donation – For those who are able, we hope you will consider donating some, or all, of the amount already paid to Cairn. The coming year will be a financially difficult one for the Cairn Family of Camps. Any amount of your pledged camper fee acting as a donation will tremendously help with our current needs (find more information on this [here](#)) and allow Cairn to emerge from the COVID-19 pandemic ready to fully serve our community. A tax receipt will be given for every donation.

Thank you for your continued support. The love and encouragement we have received from the camp community has reminded us of the amazing power that camp has to bring people together and create a strong and loving community – able to overcome any distance or difficulty.

Know that all of us at camp are praying for the health and safety of you and your family.

Yours In Camping,
Michelle "Konk" Roberts